

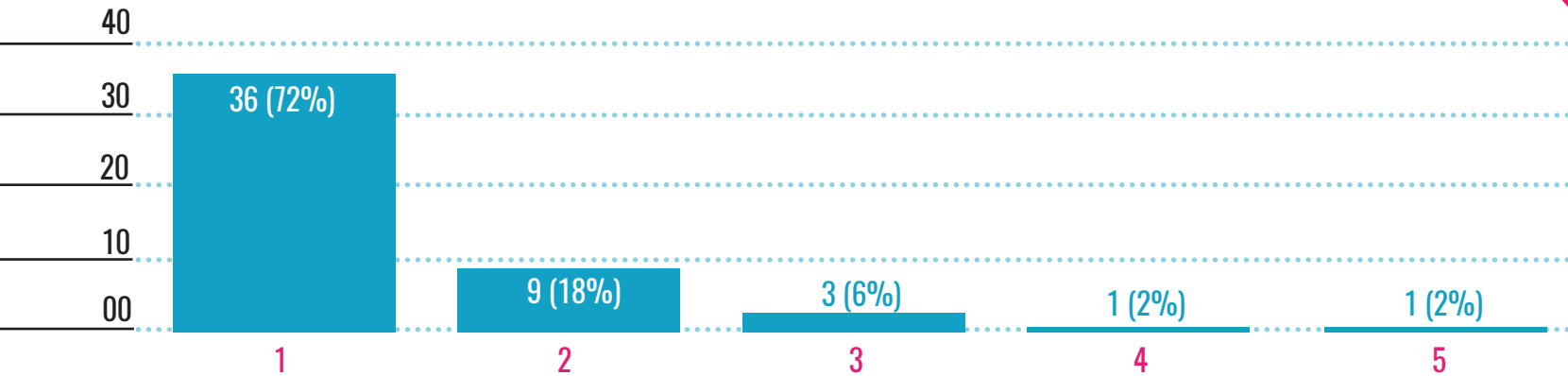
Tenant Survey 2022



I'm very happy
with the service.

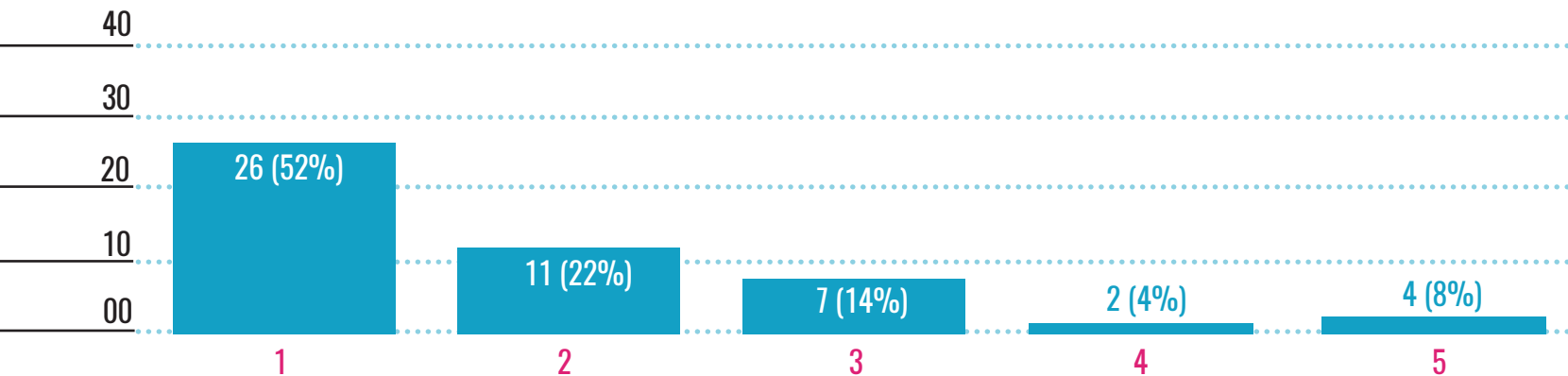
P3 Housing delivers an excellent service

50 responses



The tenancy handbook is a really useful guide

50 responses



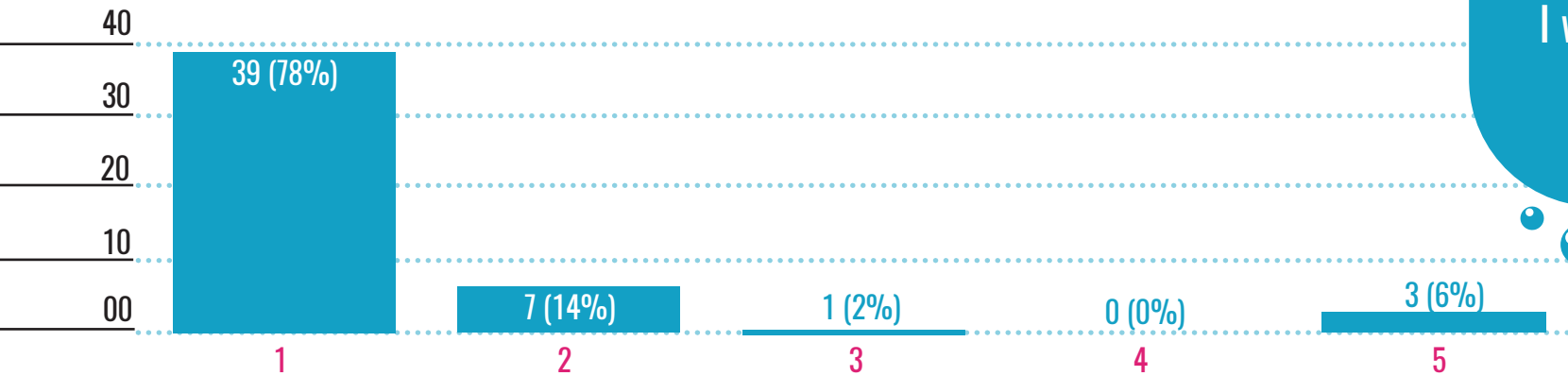
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



Signing up for my tenancy was a hassle-free process

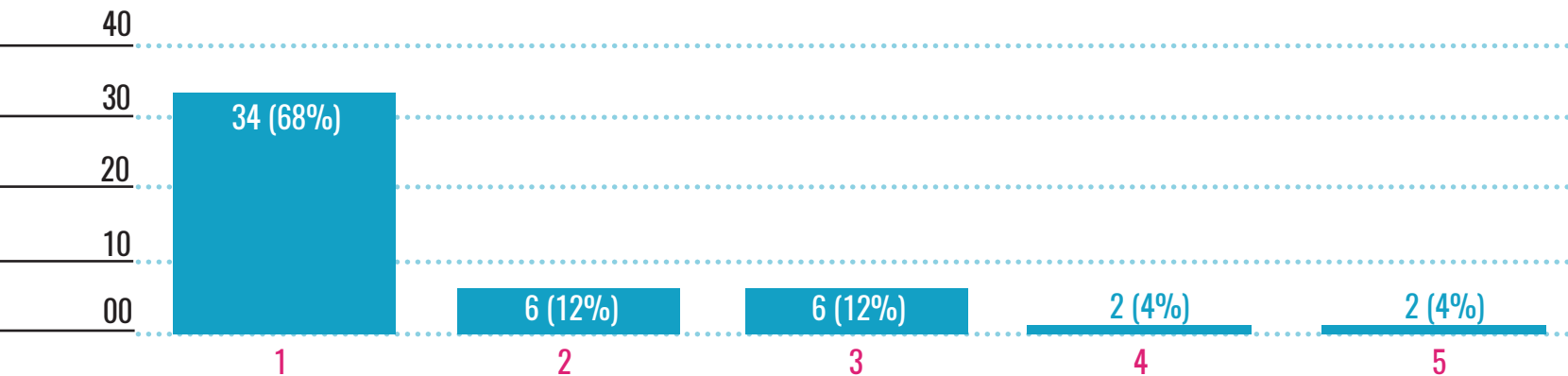
50 responses



It runs very well. I am informed of any developments. I was recommended to P3.

P3 Housing acts on my feedback

50 responses



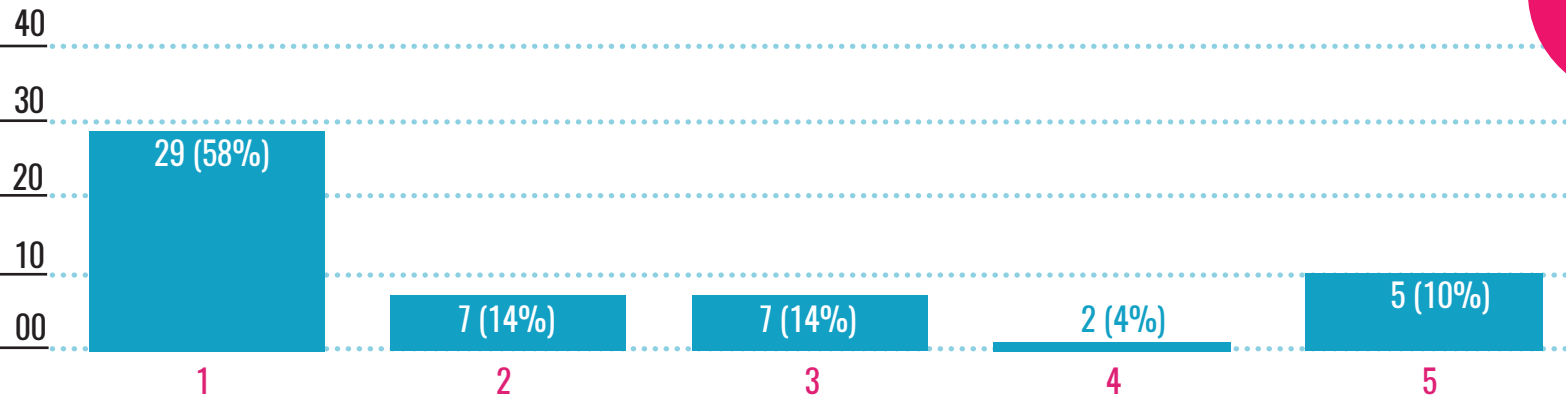
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



I like my neighbourhood

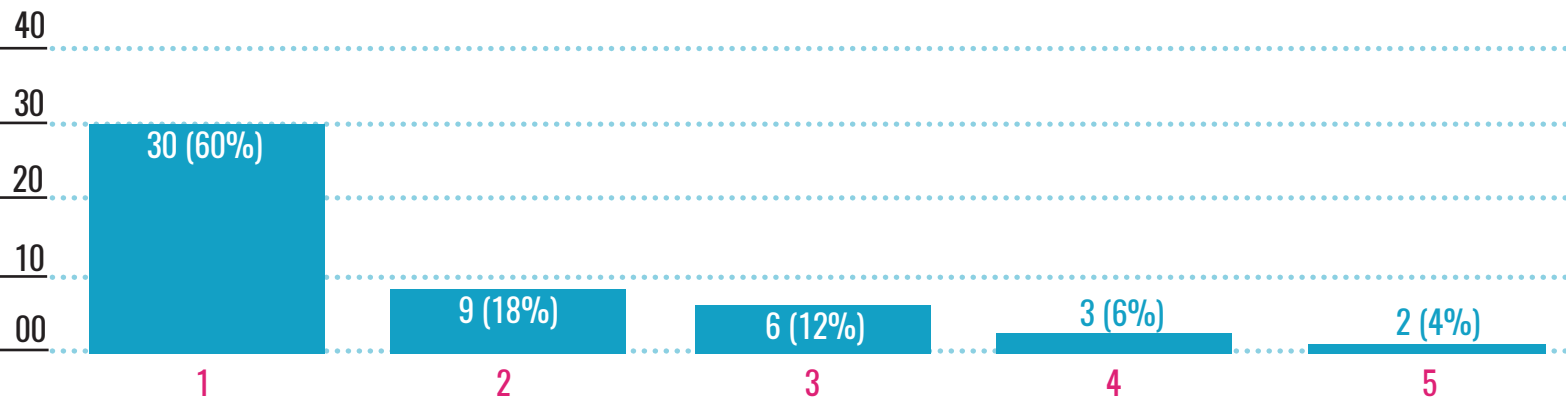
50 responses



Quite happy
with the service.

The overall quality of where I live is excellent

50 responses



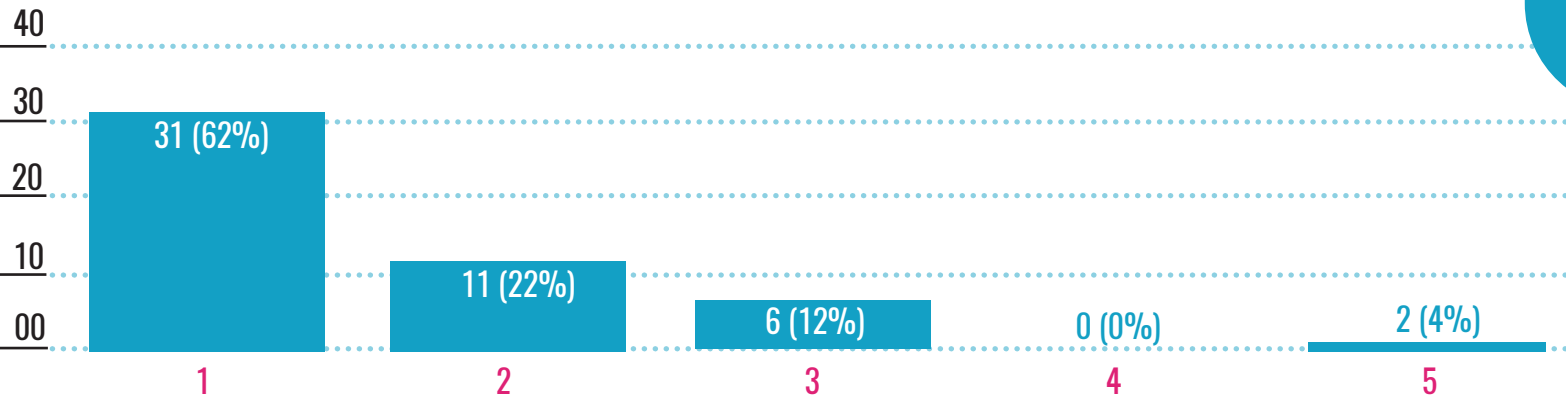
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



I am happy with the standard of my accommodation

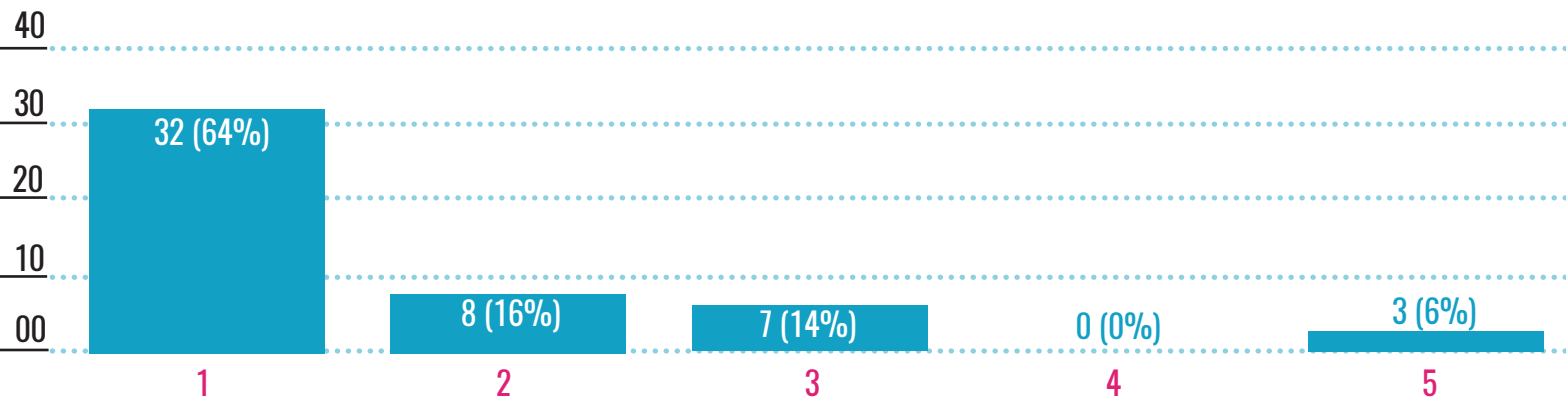
50 responses



Good place to live
even its only temporary

I am satisfied with the cleanliness of my accommodation

50 responses



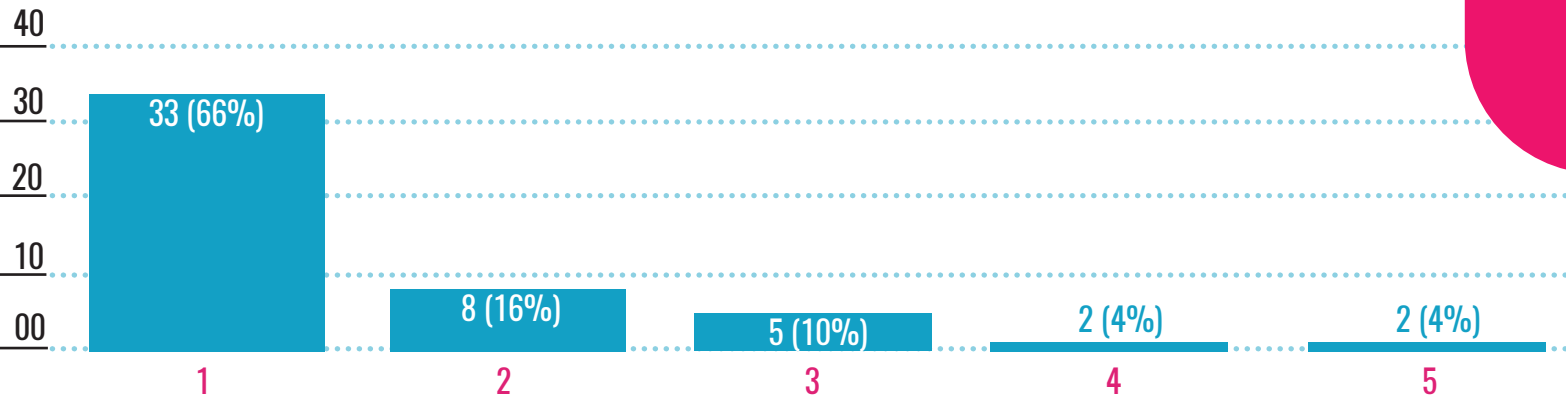
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



I am satisfied with the décor of the property

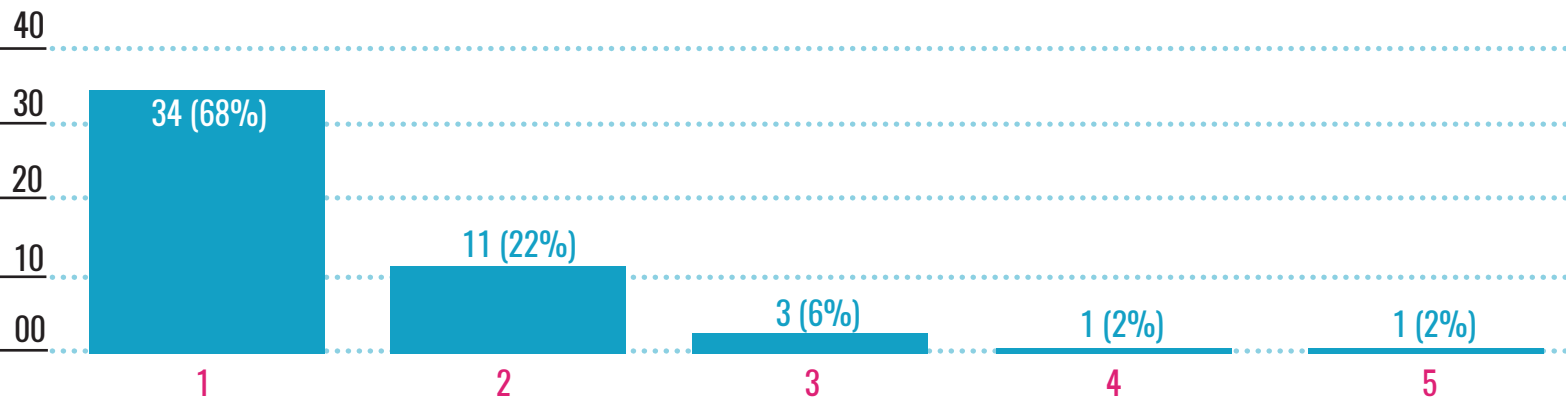
50 responses



Best hostel I have ever been to and I have been in a few over the years..

I feel safe and secure in my property

50 responses



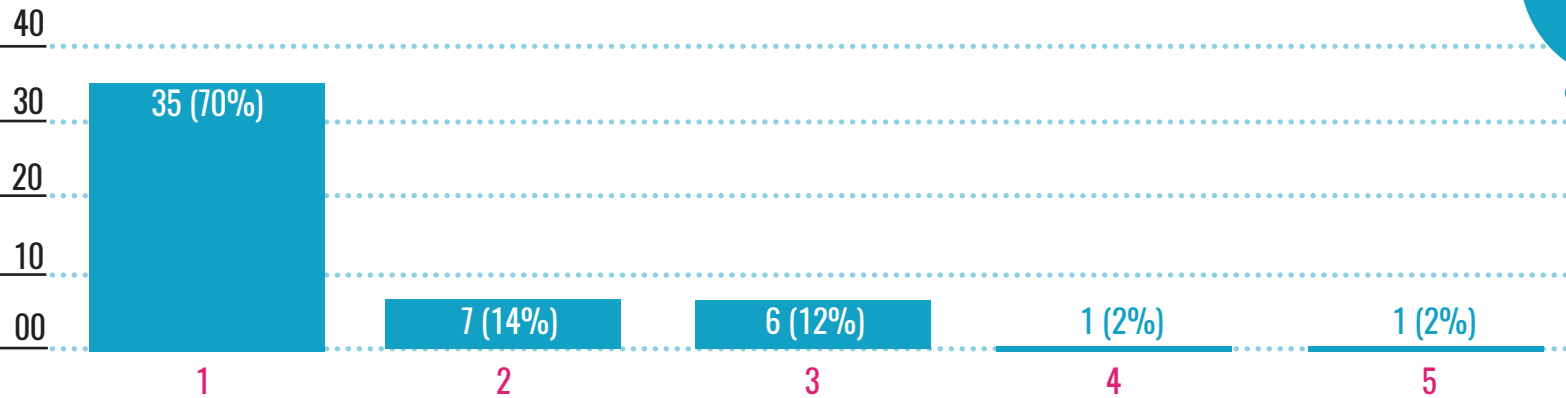
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



It is easy to request a repair

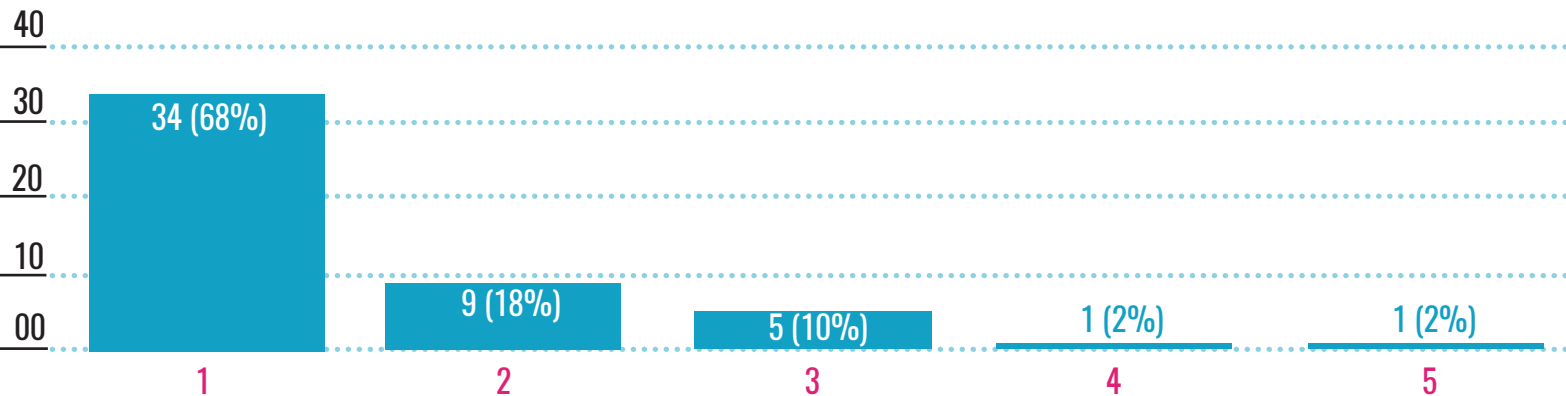
50 responses



I am very, very happy with the service.

Mess and disruption from repair work was kept to a minimum

50 responses



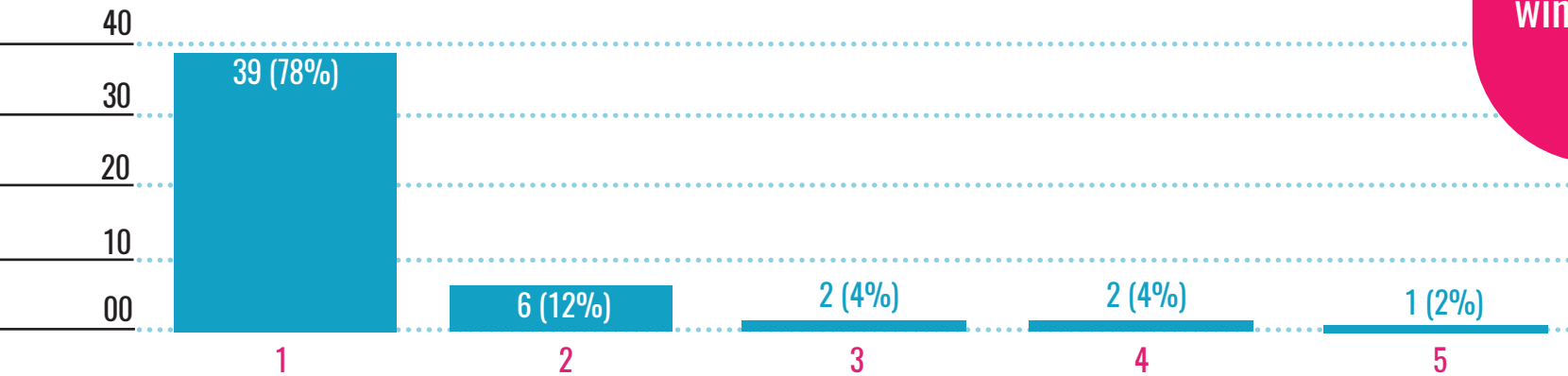
Survey response scale:
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Tenant Survey 2022



The P3 Housing maintenance team were friendly and approachable

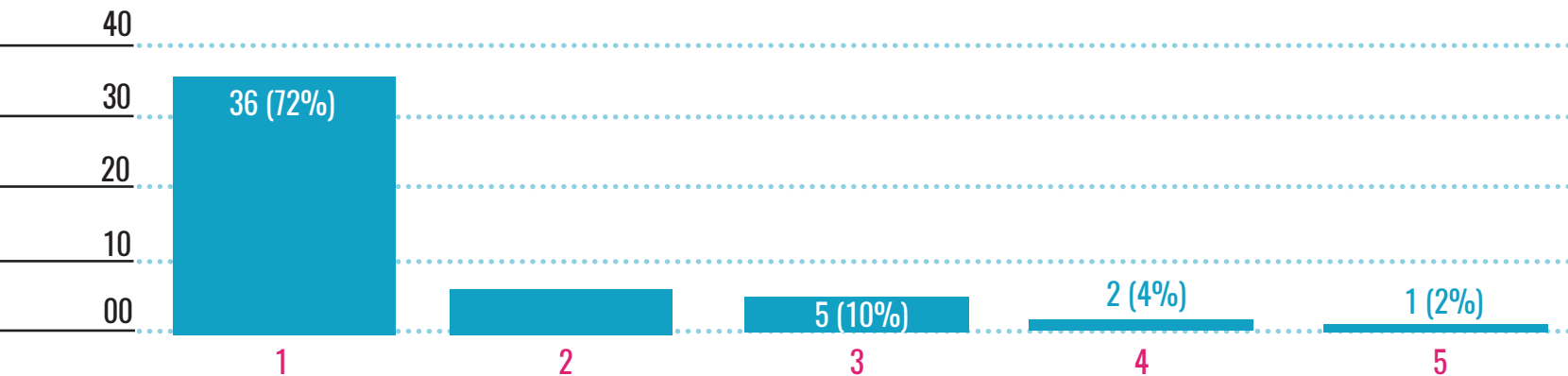
50 responses



You could insulate some of the properties like mine, as the gas is expensive and the windows need modernisation.

I was happy with the length of time it took to complete the repair

50 responses



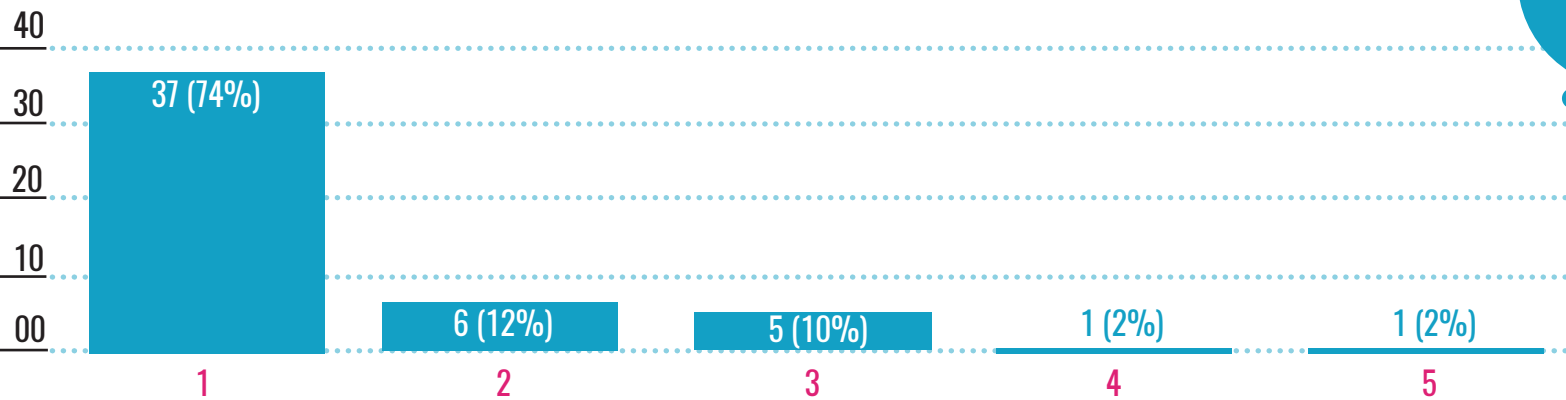
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



I am satisfied with the quality of repair work completed

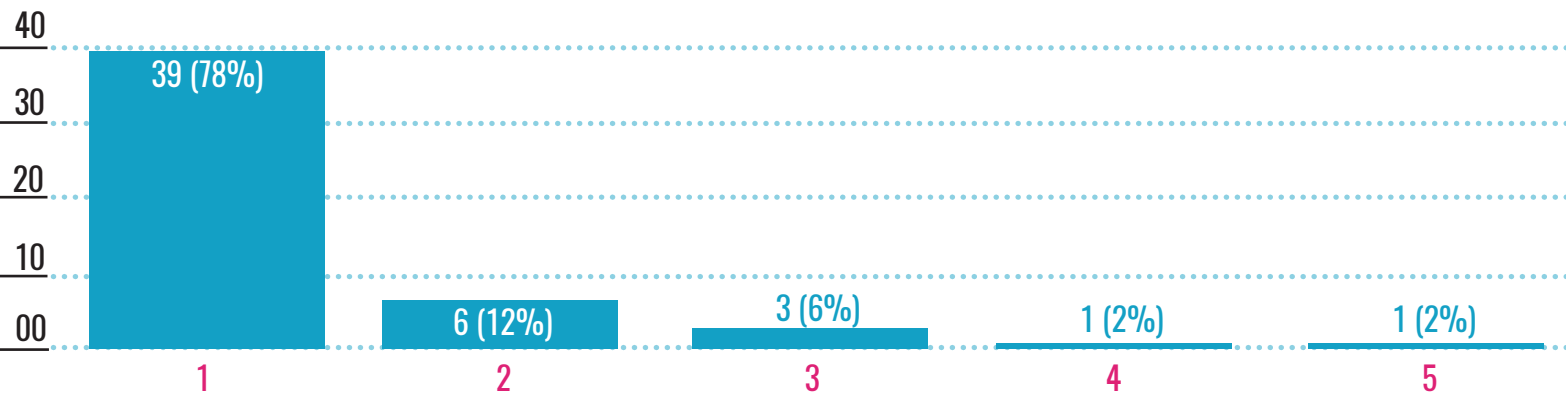
50 responses



Maintenance very good,
keep up the good work.

The repair work was completed right, first time

50 responses

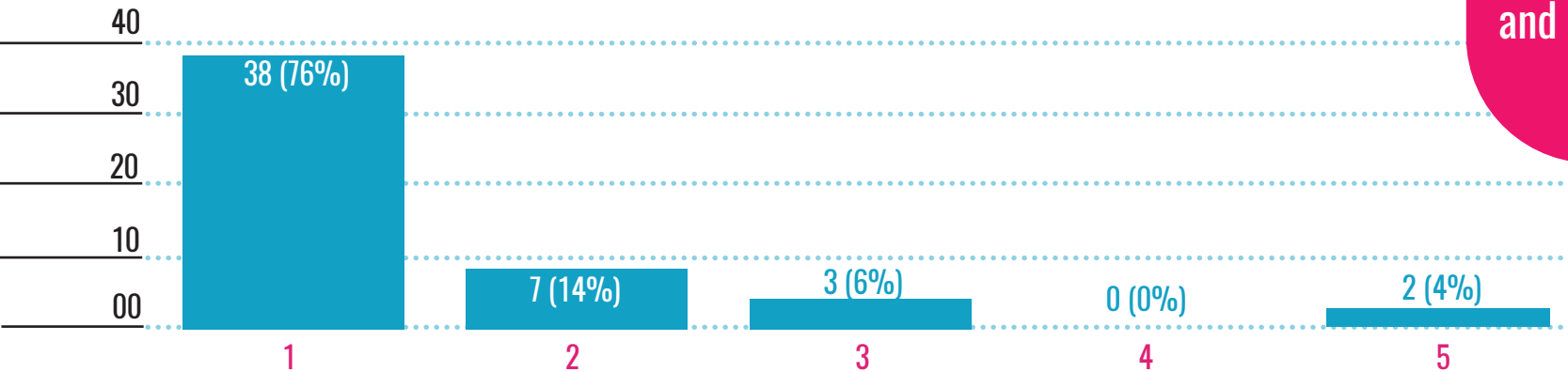


Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



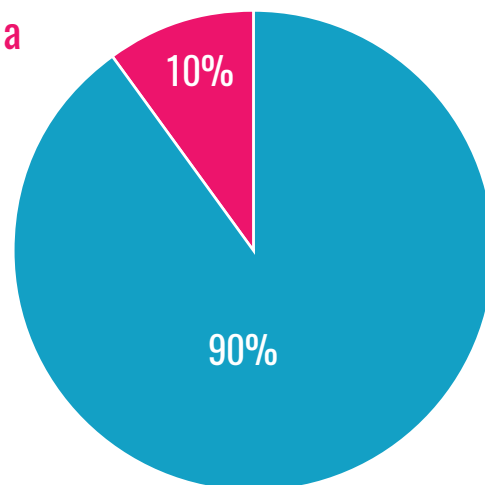
There were no further issues
50 responses



The staff here at Wellington Road are awesome, they listen to me all the time and they give me good advice .

Do you know how to make a complaint about repairs?
50 responses

Yes
No



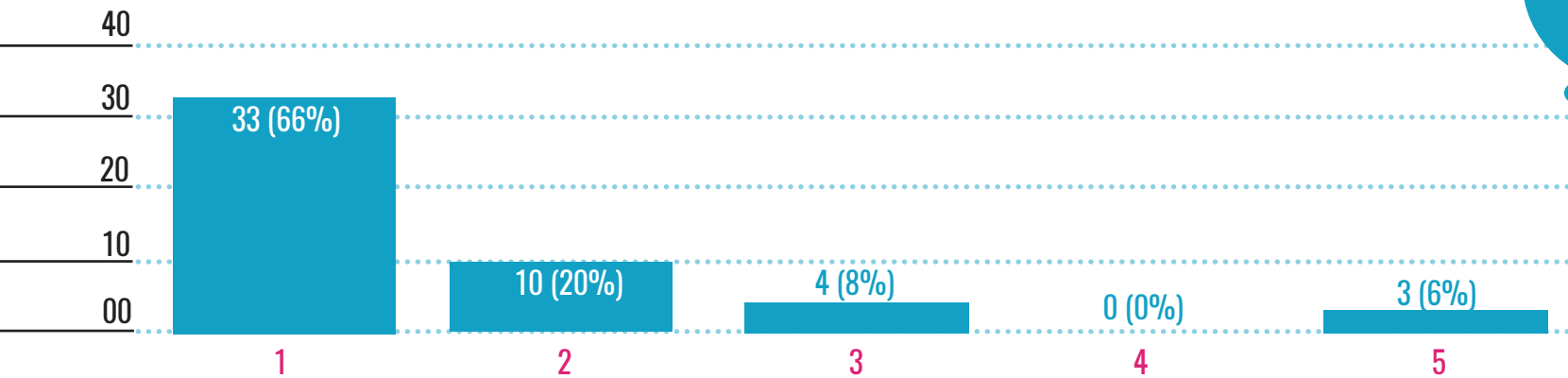
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2022



P3 Housing listens to my views and does something about them

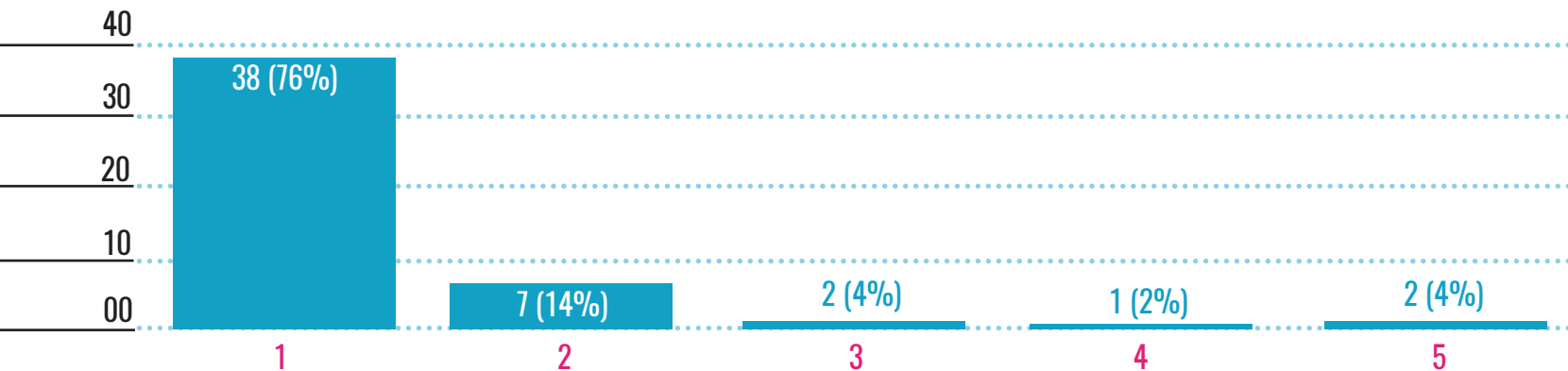
50 responses



Maintenance very good,
keep up the good work.

I am confident to make a complaint

50 responses



Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

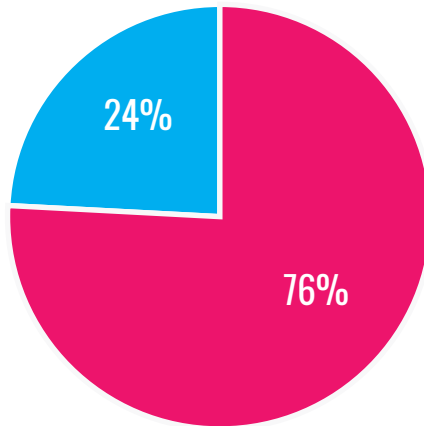
Tenant Survey 2022



Would you like to be part of our tenant participation steering group?

50 responses

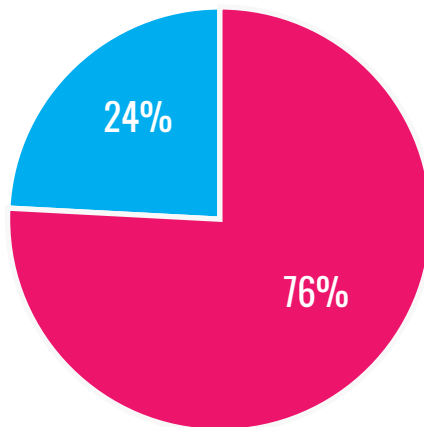
● Yes
● No



Would you like to know more about being involved in improving our services?

50 responses

● Yes
● No



Survey response scale:
1 = Strongly agree to 5 = Strongly disagree