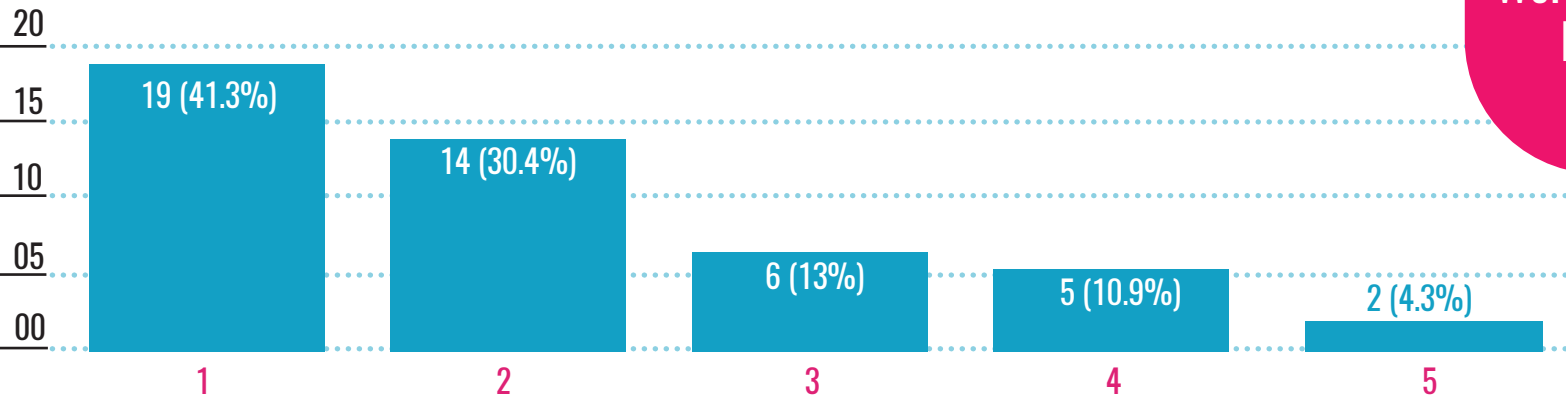


Tenant Survey 2021



P3 Housing delivers an excellent service

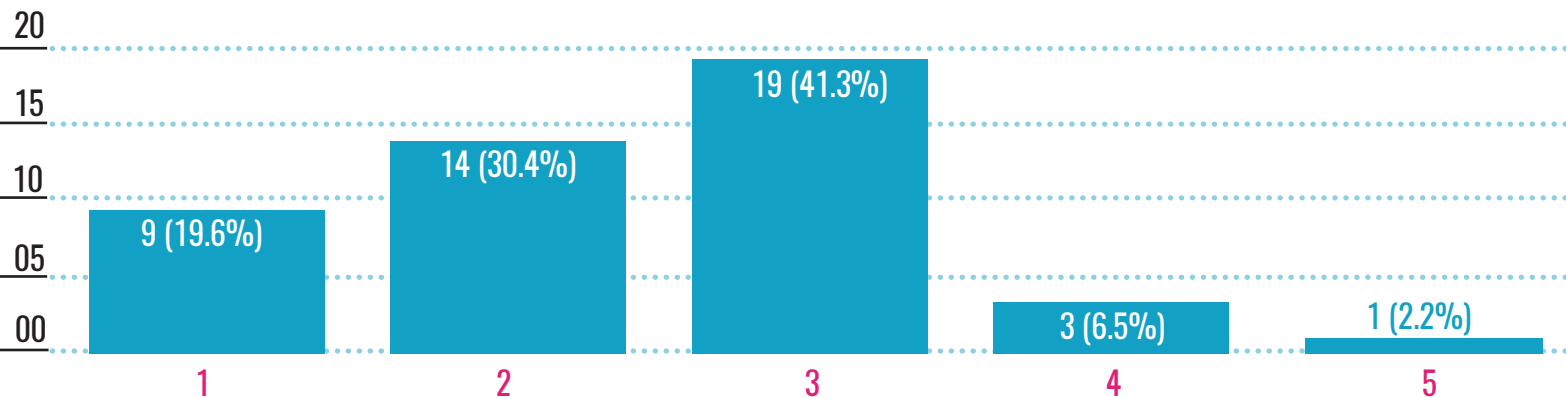
46 responses



It's just great to have a roof over my head. Ongoing support is good as well. Workers are fantastic and have helped me a great deal.

The tenancy handbook is a really useful guide

46 responses



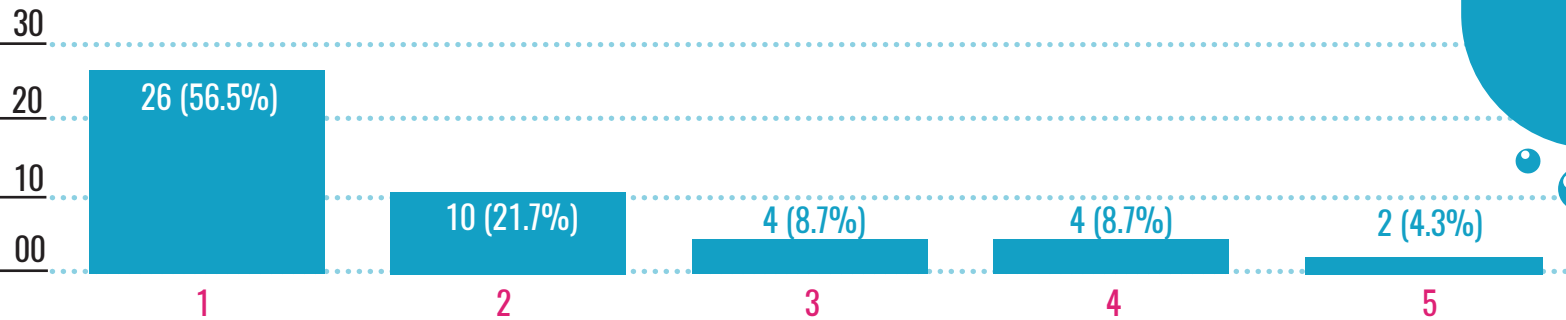
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



Signing up for my tenancy was a hassle-free process

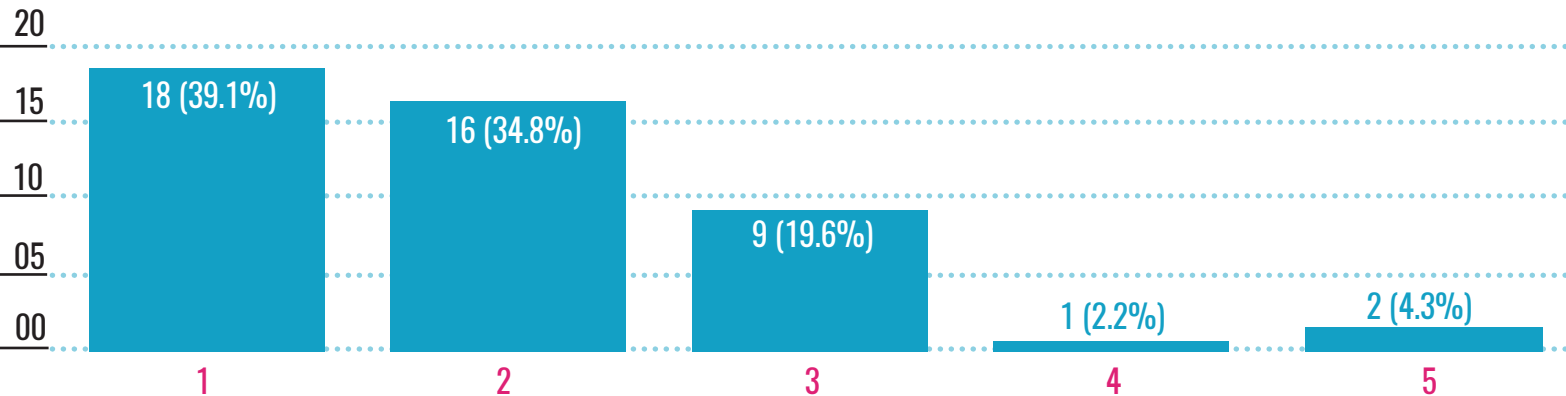
46 responses



P3 has been excellent support and the staff go beyond their way.

P3 Housing acts on my feedback

46 responses



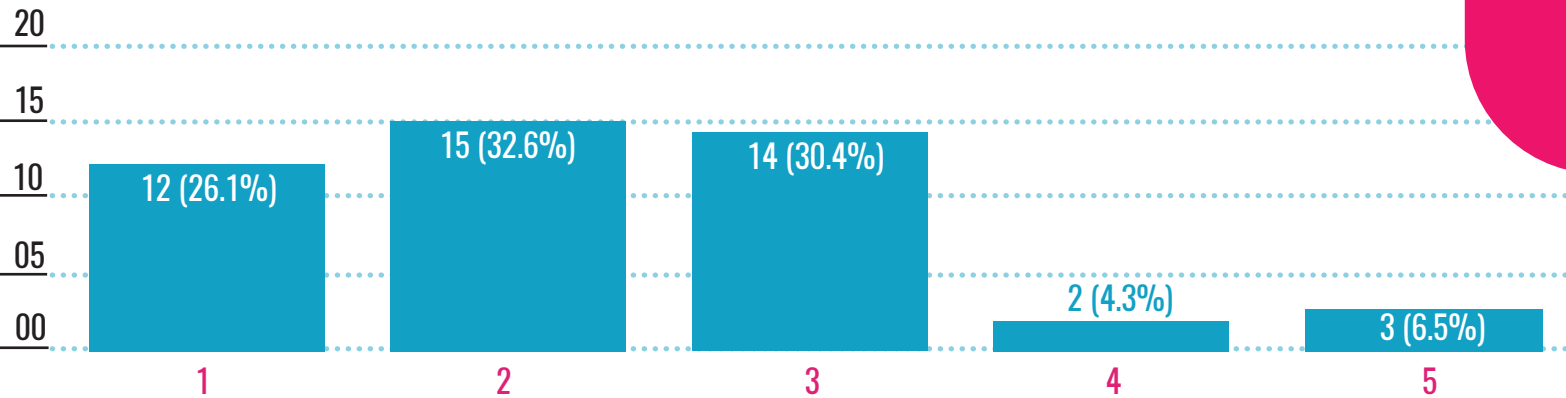
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



I like my neighbourhood

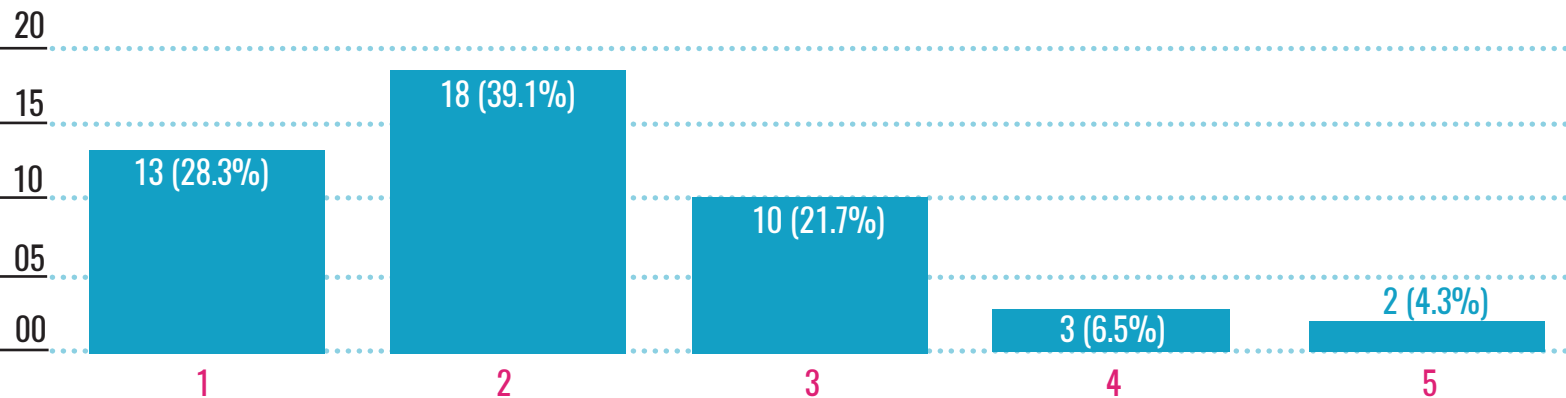
46 responses



So far everything has been great and I have received a brilliant service from P3.

The overall quality of where I live is excellent

46 responses



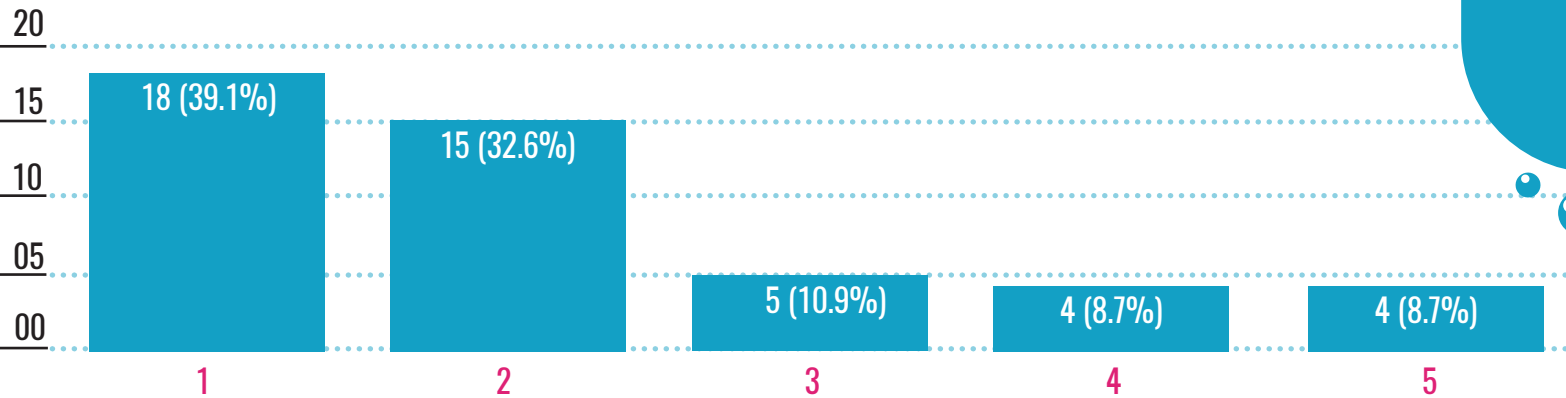
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



I am happy with the standard of my accommodation

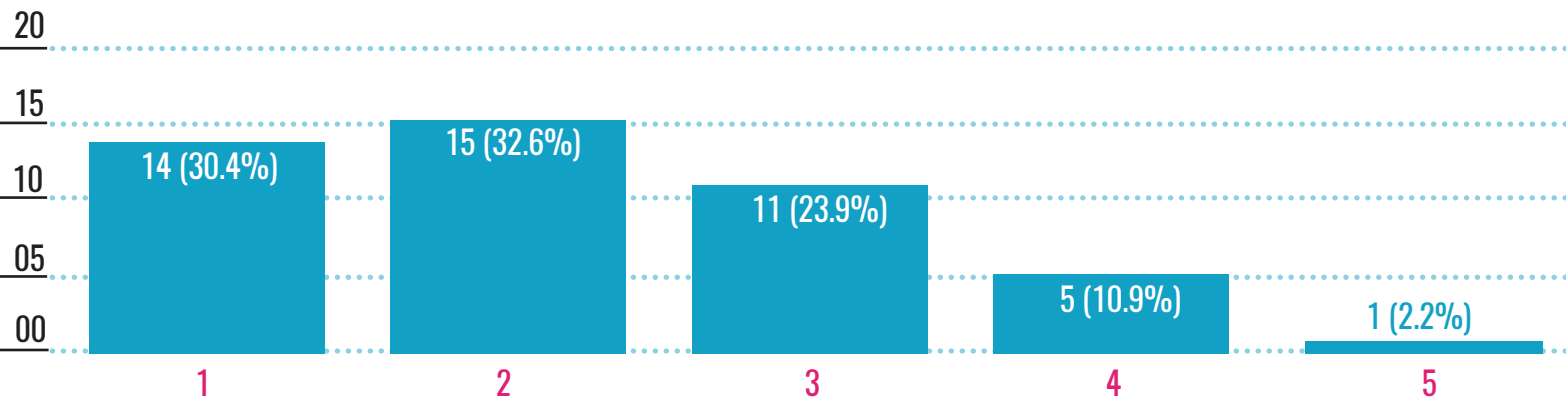
46 responses



Thanks to the team at the Gloucester ABS, they have been great.

I am satisfied with the cleanliness of my accommodation

46 responses



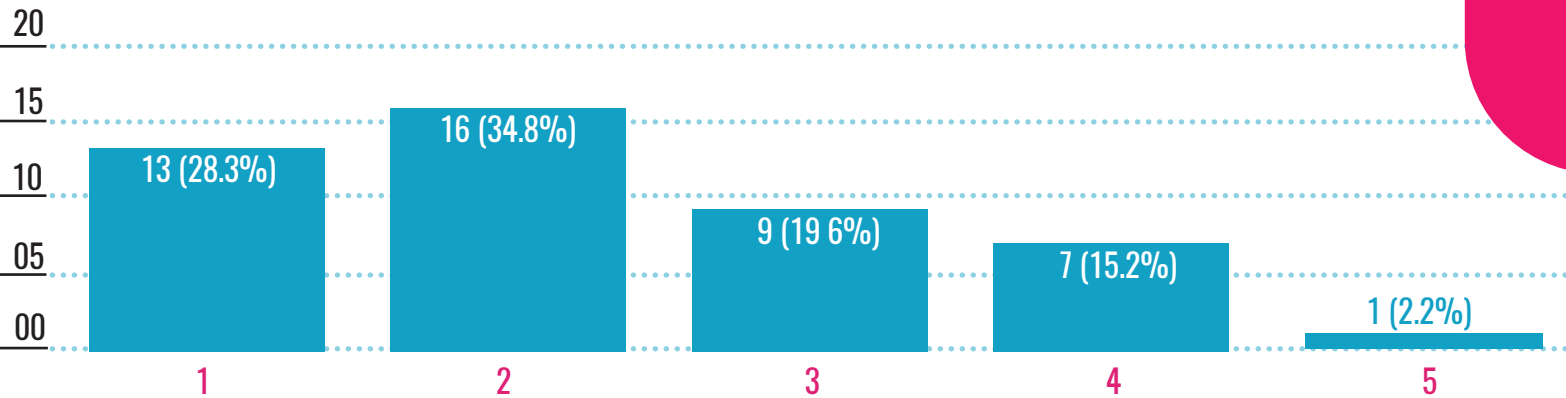
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



I am satisfied with the decor of the property

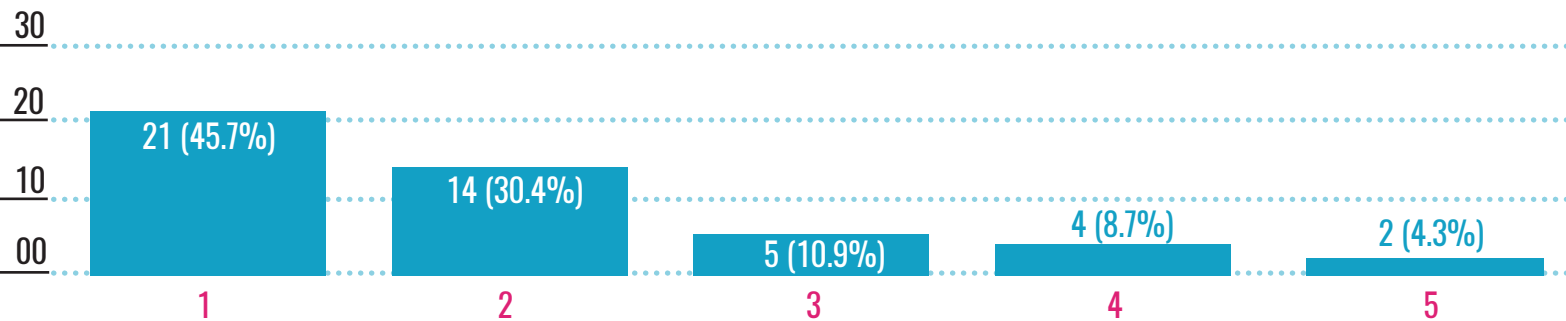
46 responses



Nice and friendly at Midland Lodge, staff are very good.

I feel safe and secure in my property

46 responses



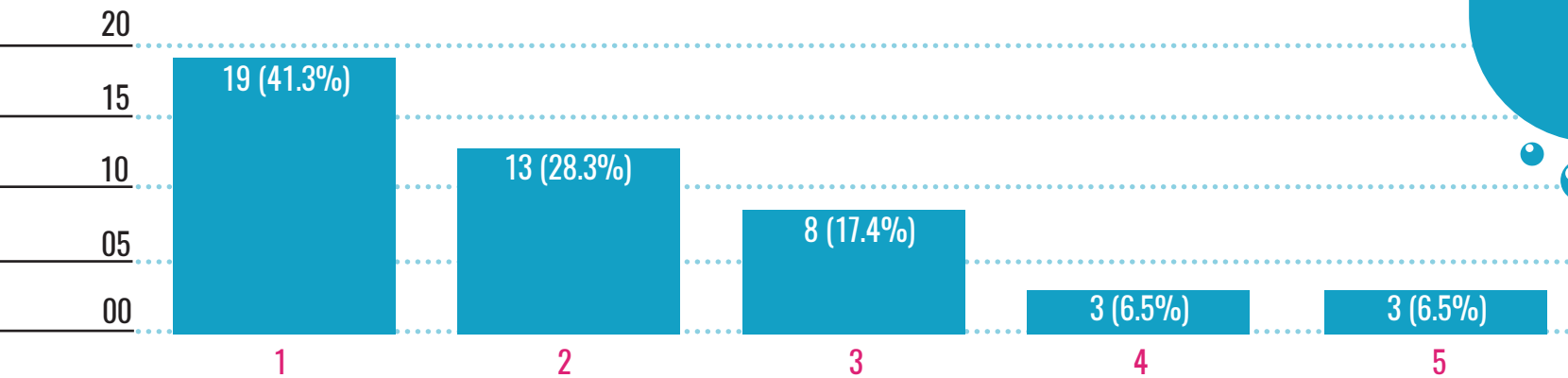
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



It is easy to request a repair

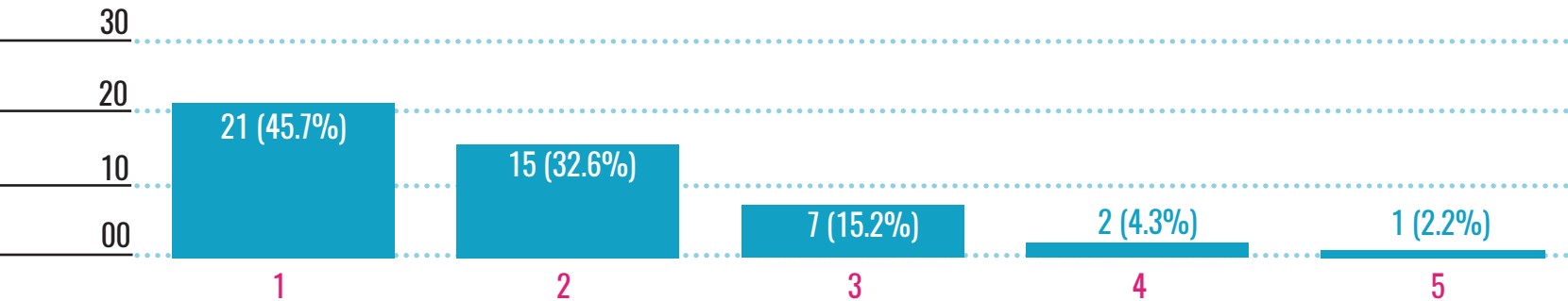
46 responses



Very grateful to P3,
I don't know where I would
be without them.

Mess and disruption from repair work kept to a minimum

46 responses



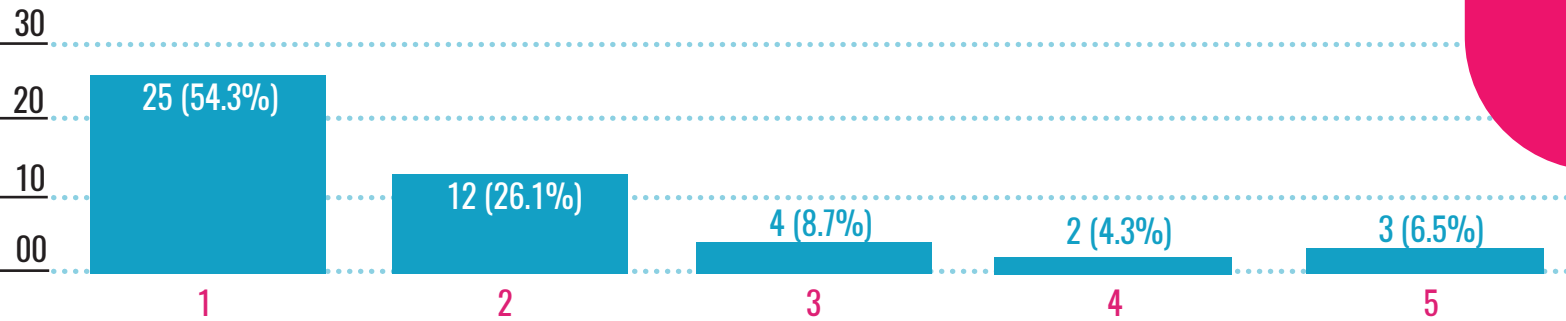
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



The P3 Housing maintenance team were friendly and approachable

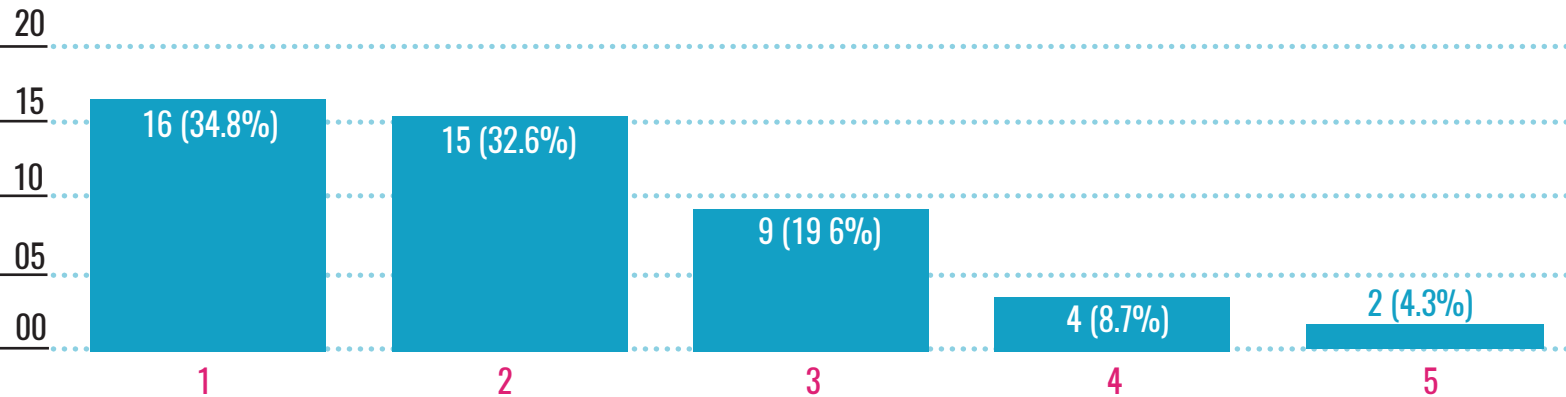
46 responses



P3 will always be golden memories to remember. Much love.

I was happy with the length of time it took to complete the repair

46 responses



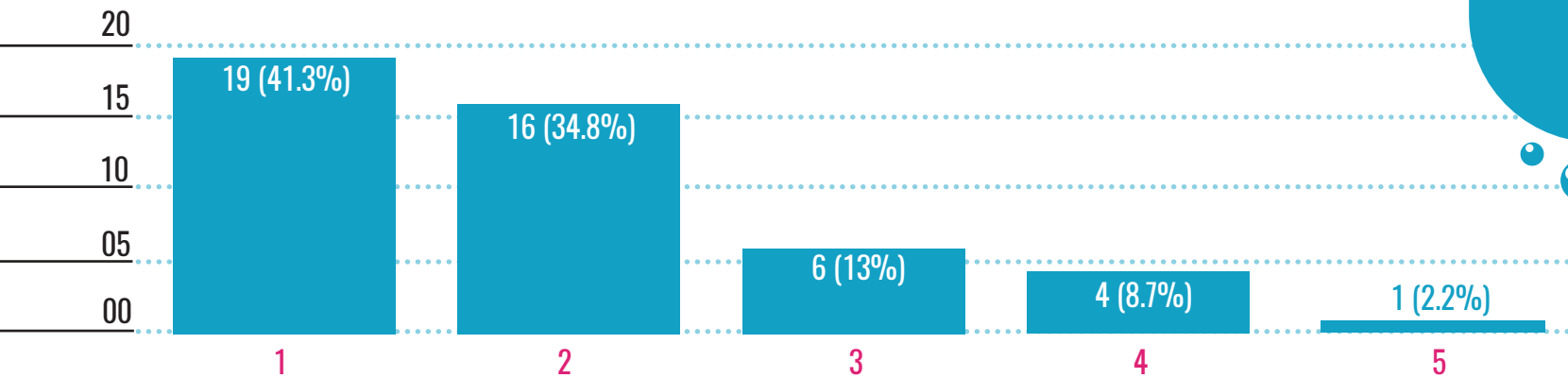
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



I am satisfied with the quality of repair work completed

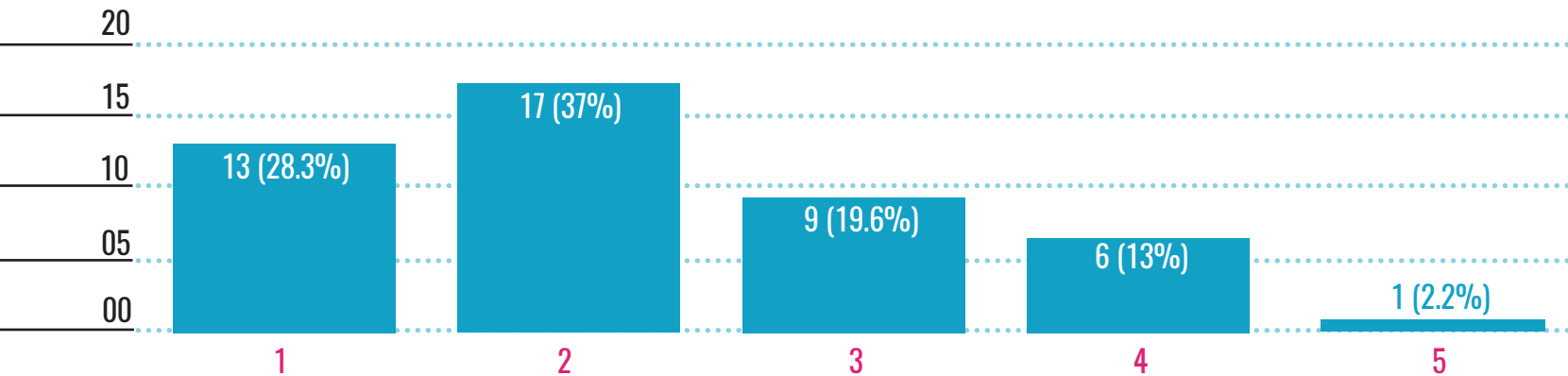
46 responses



Keep up the good work.

The repair work was completed right, first time

46 responses

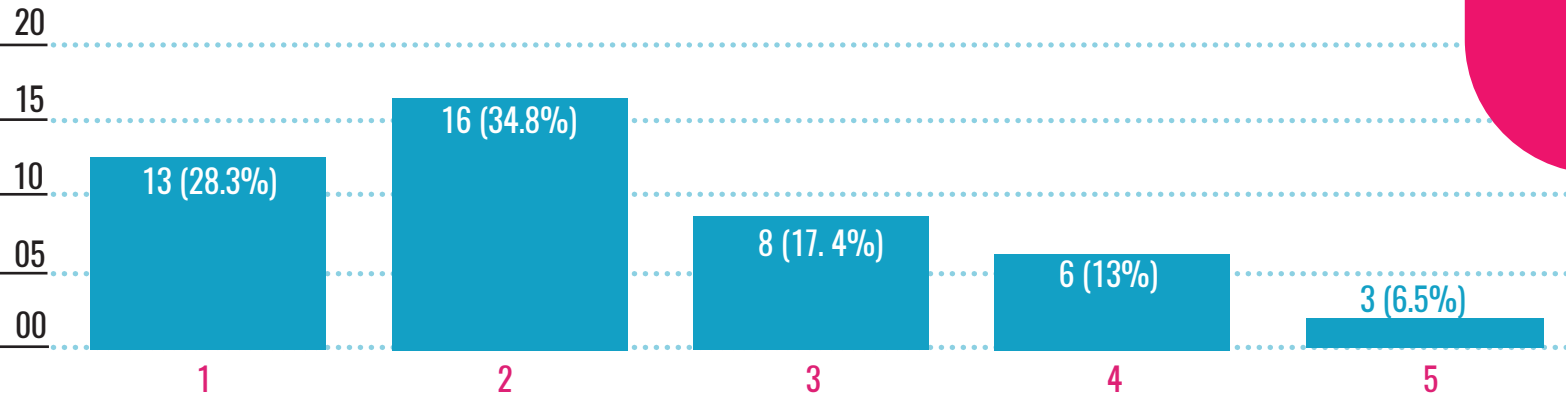


Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



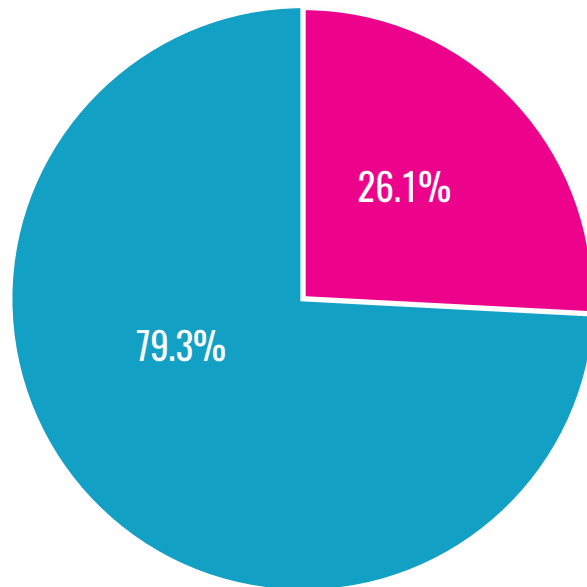
There were no further issues
46 responses



I was really happy with
the whole package.

Do you know how to make a complaint about repairs?
46 responses

Yes
No



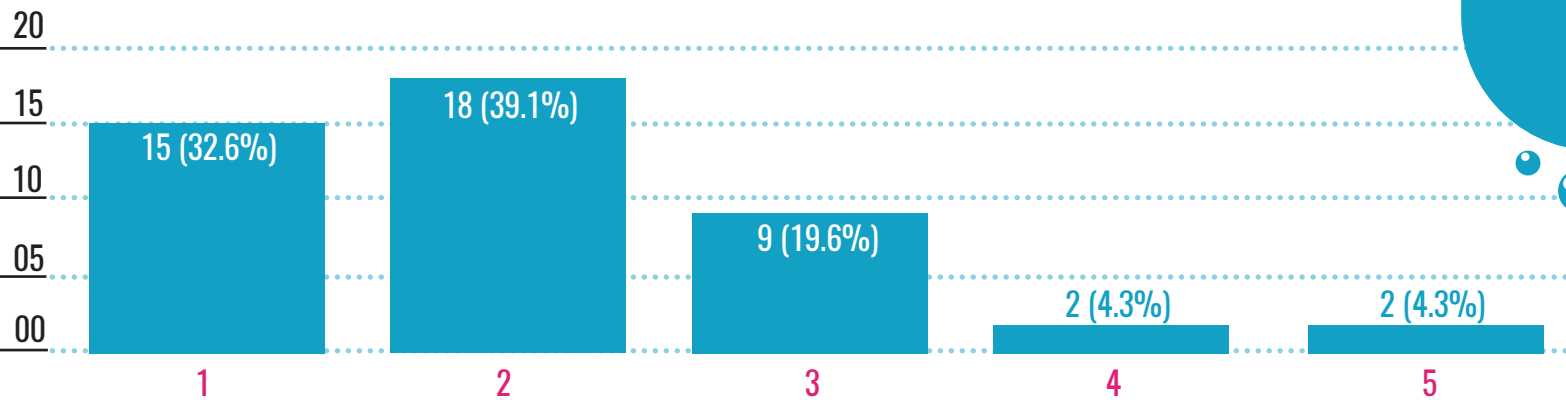
Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

Tenant Survey 2021



P3 Housing listens to my views and does something about them

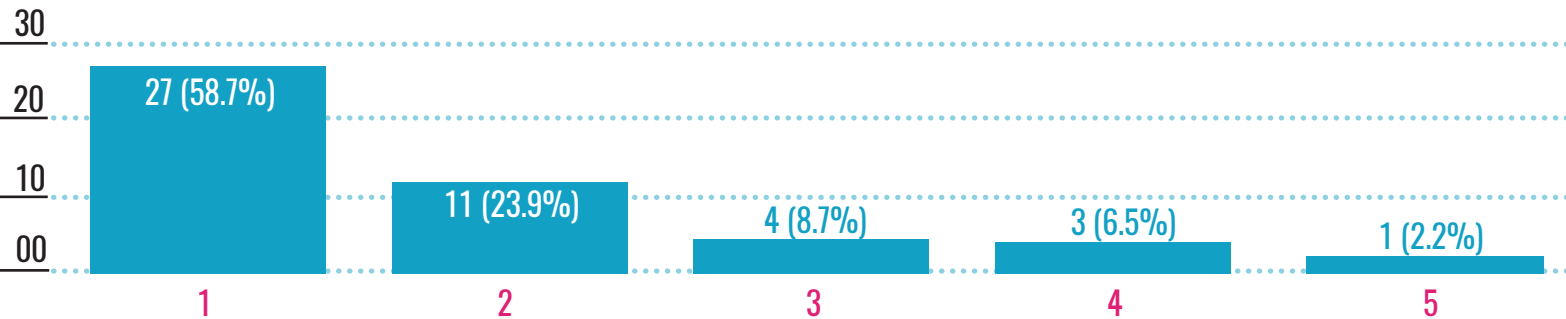
46 responses



So far everything has been great and I have received a brilliant service from P3.

I am confident to make a complaint

46 responses



Survey response scale:
1 = Strongly agree to 5 = Strongly disagree

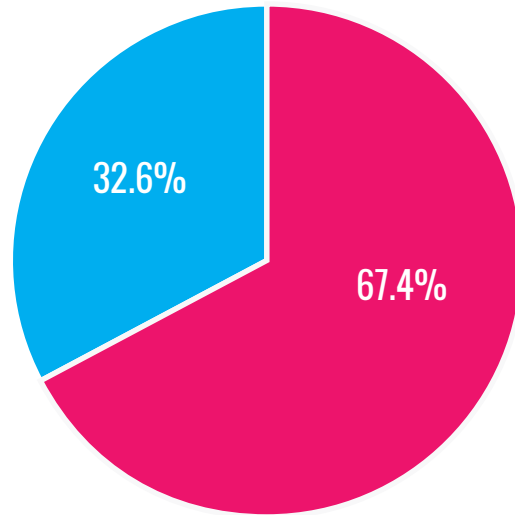
Tenant Survey 2021



Would you like to be part of our tenant participation steering group?

46 responses

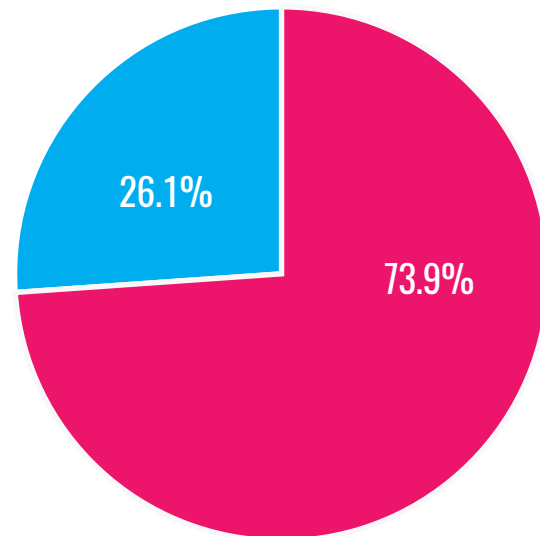
- Yes
- No



Would you like to know more about being involved in improving our services?

46 responses

- Yes
- No



Support has been good.
Staff have been great.
Actually felt welcome.

Survey response scale:
1 = Strongly agree to 5 = Strongly disagree