

POST: Street Buddy

COMMITMENT: Minimum of 1 early shift per month (weekdays only)

## What will I be doing?

Our Street Outreach team engage with people who are sleeping rough - helping them find accommodation, get into drug, alcohol or health treatment or return home to their city or country. You would be:

- Working with Outreach workers on an early morning shift responding to referrals for new people
- Helping us to identify people who are sleeping rough so that we can help them find accommodation, get into drug, alcohol or health treatment, re-establish relationships with friends and family or return home.
- Working in an office environment taking referrals, offering telephone support and updating case notes as and when required.

## What skills and qualities do I need?

- A desire to help others, and an empathy with the homeless and vulnerably housed.
- Commitment, patience and reliability.
- The physical ability to work on the streets there can be a lot of walking involved.
- A personal or professional interest in health & social care or the voluntary sector..
- Availability to work shifts that are typically 4 hours long (shifts available include 5am 9am, 9am – 1pm and 1pm – 5pm). Shift times can be altered slightly to fit around outside commitments.
- And as the client group we work with is diverse, we are looking for those who are fluent in other EEA languages, in particular Polish and Russian.
- All applicants must be aged 18 and over and will require a DBS check.
- Having a UK or equivalent driving licence and access to your own vehicle may be beneficial, but not essential.
- Access to appropratie walking footwear and clothing for winter months
- Access to a mobile phone

## What support will I receive?

- Induction training to prepare you to volunteer and access to additional training.
- Regular support from your volunteer supervisor.
- Volunteer travel expenses are reimbursed.
- The opportunity for personal development and hands on experience supporting individuals with complex needs.
- Experience of volunteering for a national organisation.